



Terms & Conditions – Prague Beer Tours

Operator

Beertravel s.r.o.

IČO: 08004595

Registered address: Kurzova 2222, Prague 5, Czech Republic

Email: info@praguebeerbus.com

Phone: (+420) 777 689 390

Governing law: These Terms & Conditions are governed by the laws of the Czech Republic.

Currency: All payments are made in **Czech Crowns (CZK)**.

1. Reservation & Payment

1.1 Reservations are made by submitting the booking form on the website

(<https://beertoursprague.cz/>) and confirmed by e-mail or telephone.

1.2 Accepted payment methods: online card payment (via a link sent by us), cash on site, or bank transfer.

1.3 To secure the booking, a deposit of **at least 50%** of the total price is required in advance.

2. Cancellation & Refund Policy

2.1 Free cancellation is allowed up to **7 days** before the scheduled tour.

2.2 If cancelled less than 7 days before the scheduled tour, participants will first be offered to **rebook the tour for another date free of charge**. If they do not accept an alternative date, a **50% cancellation fee** applies.

2.3 If cancelled on the day of the tour, **100%** of the price is non-refundable.

3. Group Size, Pricing & Participants

3.1 There is **no strict minimum number** of participants, but the tour is best enjoyed in groups of **6–8 people**.

3.2 The price for a group of **2–8 persons** is fixed at **CZK 13,500**. For each additional person above 8 up to maximum 15 persons, there is a surcharge of **CZK 1,000** per additional person.

3.3 Participants must be **18 years or older**. We don't mind a few beers before the tour, but **excessive intoxication at the meeting point** may result in cancellation **without refund**.

3.4 Participants are required to carry valid **ID or passport** to prove age (≥ 18).

4. Responsibilities & Liability

4.1 All participants join the tour at their own risk and responsibility. The operator (Beertravel s.r.o.) is **not liable** for personal injury, property damage, loss, or theft that occurs before, during, or after the tour.

4.2 Participants are fully responsible for any damage they cause.

4.3 The operator reserves the right to **refuse service or remove a participant** from the tour (or beer bus) if they violate rules, exhibit unacceptable behavior, or are excessively intoxicated. No refund will be provided in that case.

4.4 The operator may modify the route, program, or brewery visited based on availability, capacity, traffic, or other operational reasons.

5. Beer Bus / Onboard Terms

5.1 The beer bus ride, included in the tour, is subject to additional rules as aligned with existing Beer Bus terms from [Prague Beer Bus](https://praguebeerbus.com/terms-and-conditions/) see <https://praguebeerbus.com/terms-and-conditions/>

5.2 Participants must carry ID for inspection; failure to present valid ID may lead to exclusion or fines imposed by the authorities.

5.3 The operator is not responsible for health or property damage arising from consumption of alcoholic beverages onboard.

5.4 The operator may suspend or terminate the beer bus portion of the tour **without refund** in the event of violation of the operator's rules or unsafe conduct.

5.5 Participants must comply with all instructions given by staff and security personnel onboard.

6. Force Majeure & Modifications

6.1 In case of unforeseen events (e.g. emergencies, weather, traffic regulations, public authority orders), the operator may change or cancel the tour.

6.2 If the operator cancels the tour due to force majeure, participants may be offered an alternative date or a refund (as per cancellation policy).

6.3 If participants voluntarily forgo the service less than 7 days before, the cancellation terms (50% or 100%) apply.

7. Complaints & Claims

7.1 Any complaint must be raised **immediately at the end of the tour or within reasonable time thereafter** by email to info@praguebeerbus.com.

7.2 The operator will review the complaint and respond with resolution proposals (refund, compensation, alternative) at its discretion.

8. Severability & Changes

8.1 If any provision of these Terms & Conditions is found invalid or unenforceable by a court, that provision will be severed and the remainder will remain in effect.

8.2 We reserve the right to update or amend these Terms & Conditions from time to time. All changes will be posted on our website, and continued use of the service implies acceptance of the updated terms.